Human Services Daily Notifications
Updates Mon. 4/13/2020 in orange

On Monday, April 6, Governor Jared Polis extended the state’s Stay at Home Public Health Order until April 26. That date is one week shy of the national social distancing guidelines enacted by President Trump. On Tuesday, the Arapahoe County Board of Commissioners unanimously agreed to indefinitely extend the closure of Arapahoe County facilities to the public. Preliminary data shows that social distancing requirements put in place in March are beginning to work. The Board will continually evaluate whether and when to partially or fully re-open our buildings based on evolving public health guidelines.

This decision was made to help slow the spread of COVID-19 and to help protect County employees as much as possible. The governor’s public health order requires government employees to stay at home except to the extent “required for public health and safety, government functionality, or vital to restoring normal services.” The order also requires those who are working onsite, as well as customers and clients, to maintain appropriate social distancing. The governor’s office has also encouraged employees to wear masks while at work and out and about. With the closure of County buildings and reduction of staff on-site, the County is currently operating in a manner believed to be in compliance with the order.

Where can I find more resources?
Sharepoint site (for access from home)
Arapahoe County COVID-19 Information
For the latest County COVID-19 response and resources visit www.arapahoegov.com

Staff resources

Staff resource: Get Ahead Colorado – Economic Impact “Stimulus” Payments FAQ.
Click on the link for frequently asked questions related to economic impact payments, commonly known as stimulus payments, which are part of The CARES Act. The CARES Act was passed to provide economic relief in response to the COVID-19 pandemic. As the IRS provides more information, we will update this document.
How much money will I receive? (Calculate your Economic Impact Payment)
• Single adults with an income of $75,000 or less will receive $1,200.
• Married couples with no children earning less than $150,000 will receive $2,400.
• Parents also receive $500 for each qualifying child under the age of 17.
• Taxpayers filing as head of household will get $1,200 if they earned $112,500 or less.
*So much more info, click on the FAQ.

Staff resource: Employee rights – paid sick leave and expanded family and medical leave under the Families First Coronavirus Response Act. Requires certain employers to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19. Click on the link above to read more. Questions after reading this? Email Jolene Duran with Human Resources at jduran@arapahoegov.com

Staff resource: COVID-19 testing for the community with priority given to our first responders and healthcare workers by Rocky Mountain Urgent Care & Family Medicine. We wanted to share this with all of you to let you know we will get any of your employees tested. Please feel free to reach out to me on my cell phone if there is anything we can do. Thank you to all of you for being out on the front lines. If you can share this with your civilian community, we would love to take care of them as well. Contact: Emily Fandal, RN MSN, VP Clinical Operations, O: 303-341-4730 x153 or C: 720-621-3450.

Staff resource: Self-care, Virtual yoga
• Bloom Yoga partnered with Arapahoe County and is offering live yoga sessions via Zoom. No experience necessary! If you would like to participate in a Yoga session and have not previously participated in a yoga session at Arapahoe County, please email Sarah Crisafi (scrisafi@illuminatecolorado.org) to electronically sign a waiver.
  o Thurs. April 9, 12-1 p.m.
  o Tues. April 14, 10 – 11 a.m.
  o Tue. April 28 1-2 p.m. (link coming)
  o Prerecorded yoga session
  o Breathing techniques for caregivers and children
- Do yoga with me
- Trauma sensitive yoga
- Virus Anxiety – resources aimed to meet the different needs
- Meditation apps: Calm, Breathe, 10% and Insight Timer

**Staff resource:** Emergency Child Care Collaborative – CDHS recognizing the need for child care for essential workers, Gov. Jared Polis called together a group of early childhood providers, advocacy groups, school districts and foundations to partner with the Colorado Department of Human Services to establish a system of emergency child care. This Emergency Child Care Collaborative initially provided services to those in the health care and emergency responder workforce, but beginning April 6, this service will be available to more workers considered essential, based on updated Public Health Order 20-24 and availability. APPLY. LEARN MORE.

**Staff resource:** Employee questions and answers – from what a Stay-at-Home order really means to working remotely and how to support a family member who lost their job. Great information on Inside Arapahoe to help you find the answers you need. Plus the resources you need. READ the FAQ.

**Staff resource:** How to keep up with all the information – There is a lot of communication happening now and it’s overwhelming. Stay up-to-date with information specific to Arapahoe County employees through SharePoint or Inside Arapahoe.

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**Client/caregiver resources**

**Client resource:** One Place, Aurora Central Library (by CPT) will have a drive-thru for clients 4/14, 2-3 p.m. – DIAPERS AND FOOD WILL BE ON SITE STARTING AT 2 P.M. More information HERE.

**Client resource:** New public link: FAQ about Food Assistance. COVID-19 Public-Facing Messaging, Food Assistance – From CDHS. A great resource to share with clients who have questions about Food Assistance during this time. Very detailed outline of how to apply, who can apply, what steps to take and what to expect.

**Client resource:** CDHS resources- HOUSING & COVID-19 including Eviction Prevention, homelessness Resources, External Homeowner Programs, Federal CARES Act, Division of Housing (DOH) Contractor Program Information.

**Client resource:** Additional resources compiled - Colorado Blueprint to End Hunger

**Client resource:** Request help with grocery delivery and critical resources – Organizations and churches across Englewood, Littleton and Sheridan have banded together to help meet the needs of the COVID-19 at-risk population including the elderly, those with underlying health issues like lung disease, heart disease or compromised immune systems. “We want to help keep you safe by delivering groceries or providing other critical resources.” Here’s how:

- Submit a request for a specific need using this form or dial 720-235-8501. A representative from a participating agency will follow-up with you within 48 hours.
- Visit Change the Trend for more information https://changethetrend.org
- Participating agencies: Wellspring Church, Spirit of Hope United Methodist Church, A Stronger Cord, Cafe 180, Movement5280, LoveINC, Mosaic Church, HAAT Force, The Sacred Grace and Graceful Cafe

**Client resource:** Gateway’s Services – Domestic violence services offering safe shelter, counseling, crisis line, court support, extended stay, referrals and more. Visit www.gatewayshelter.org for more information. Their 24/7 line: 303-343-1851 See FLYER for more info.

**Client resource:** Quick Guide to Food, Housing and Support Services – UPDATED! Please pass along to your clients.

**Client resource:** Quick links to resources document - A one-pager of quick-link to resources clients are asking about the most around job loss, benefits, food and more. Here it is for all everyone to attach in an email and quickly send out to clients who you know could use the information.
Client resource: **Resources for Survivors of Abuse** from the 18th Judicial District Attorney – The DA’s victim advocate team put together a COVID-19 Arapahoe resource guide. Feel free to distribute widely. This information goes beyond just DV victims. **NEW! Spanish version of the COVID-19 Arapahoe resource guide.**

Caregiver resource: **Virtual Coffee Break for Caregivers - The Adoption Exchange** is offering caregivers a time to come together with other caregivers to slow down a little and process with us. We know that routines are changing for all of us and this can be stressful. Topics: embracing change, coping, self-care, routines, connecting, etc. There may also be an opportunity to participate in a yoga session or some guided imagery. **This is open to all kinship, pre and post adopt and foster parents so please feel free to share with anyone you think might benefit.** (not only for those families receiving Family Navigator Services).

- **Subject:** Virtual Coffee Break for Caregivers
  - **When:** Occurs every Thursday from 10:00 AM to 11:00 AM effective 4/2/2020 until 5/28/2020.
  - **Where:** Zoom: Meeting ID 956-307-960
  - **Registration link:** https://ucdenver.zoom.us/meeting/register/tJErdOmvpz0qGw0iyeKQVhNq6zGw0iyeKQVh
  - **Contact:** CATHY HOWE, Family Navigator Manager, The Adoption Exchange 720-443-6157

Client resource: **Shiloh House**

- **Support line:** clients looking for someone to talk to or for community resources? Call 303-695-7996
- **Circle of Parents:** Free parent support group (virtual). Spanish available too. See flyer for times/number and more.

Client resource: **Circle of Parents** – a mutual self-help support groups for parents. Meeting twice a week via video or teleconference. Please go to the following links to find the information on when and how to join: we have groups in English (https://www.circleofparentsco.org/general), Spanish (https://www.circleofparentsco.org/circulo-de-padres), and for parents in recovery (https://www.circleofparentsco.org/recovery).

Client resource: **Aurora Mental Health Center COVID-19 Update and Recommendations** VIDEO

Client resource: **2-1-1 Colorado activated** – State of Colorado and Mile High United Way activate 2-1-1 Colorado to connect Coloradans with human service resources statewide. Colorado online at 211Colorado.org, by dialing 2-1-1 or texting your Zip Code to 898-211.

2-1-1 provides navigation services to resources such as:

- Housing, including shelters and transitional services.
- Rent and utility assistance.
- Applying for SNAP benefits by phone.
- Childcare.
- Food/meals.
- Transportation.
- Clothing/personal/household needs.
- Mental health and substance use disorders.
- Employment.
- Education.
- Medical clinics.
- Dental clinic.
- Other government/economic services.

- **Client resource:** **Volunteers In Action** – for seniors, volunteers available to help get people groceries or prescriptions. To make a referral contact Sheri: 720-441-2858 or sherid@viadenver.org.
- **Client resource:** **Gateway Domestic Violence Services** – Safe shelter, counseling, crisis line, court support, extended stay, referrals—see flyer 24/7 line: 303-343-1851
- **Client resource:** **A/DWorks! COVID-19 Resources** Supports residents in Arapahoe and Douglas Counties with employment needs including, job search, resume writing, training, interview prep and more.
- **Client resource:** **Small Business Administration loan (SBA loans)** – provides financing from $25,000 to $5 million to meet general business needs, offered by banks.
- **Client resource:** **Colorado Department of Labor and Employment COVID-19 (DLE)** – connects Colorado with jobs, assists workers who have been injured on the job, ensures fair labor practices and helps those who have lost their jobs with unemployment benefits and more.
Client resource: **Colorado Office of Economic Development & International Trade (OEDIT)** – works with statewide partners to create a positive business climate that encourages economic development and sustainable job growth. Starting Monday March 23, OEDIT began sending email updates specifically for the business community. Please review the previous emails for more information. Read more.

Client resource: **Cash relief activated for Arapahoe County families in need** – Colorado Works County Emergency Disaster Program through Colorado PEAK available now!

**Eligibility**

* Family’s annual gross income must be below $75,000 combined
* The household must contain at least one child age 18 or younger
* Family must present a significant need for services directly related to the COVID-19 emergency
* Family must be legally present in the U.S.

**Assistance may include, but is not limited to, the following types:**

* Purchase or lease of shelter
* Transportation (including car repairs and purchase)
* Non-covered medical expenses
* Work-related supplies that were lost or damaged
* Counseling services
* Non-medical mental health services

Eligible families may receive funds the same day they apply. Benefits are issued directly to an EBT card or to a bank account.

Client resource: **FOOD! NW Aurora & E Colfax Food Resources during COVID-19**

Meals for students and children during school closures

- Aurora Public Schools [website](#) and [map](#)

Hunger Free Colorado’s COVID-19 Landing Page

- Info on food resource hotline, school meals, food pantries, SNAP and WIC; resources for older adults and college students (in [English](#) and [Spanish](#))

Food Bank of the Rockies [emergency partners](#)

Client resources: **FOOD BANKS!** – [Share this list](#) with clients in need.

Client resources: **Community Resources during Coronavirus** – FOX31 Denver News Channel

Client resource: **Comcast** is offering free broadband internet access to low-income households during the COVID-19 crisis. To qualify for Comcast’s Internet Essentials service, customers must be eligible for public-assistance programs such as the National School Lunch Program, Housing Assistance, Medicaid, SNAP, or SSI. Applicants can visit [internetessentials.com](#) to enroll in the program; they may also call (855) 846-8376 for English or 855-765-6995 for Spanish.

Client resource: **Here** is a link to all the school closures and school feeding sites from the Colorado Dept of Education website.

Client resource: **General Assistance** (burial costs, emergency motel fees, evictions, prescriptions, rent, transportation) call Carmen Zamora cell: 303-565-7401 or czamora@arapahoegov.com

Client resource: **Food bank and additional services**

Client resource: **Colorado PEAK** – for food, cash and medical assistance program.

Client resource: [www.ArapaSOURCE.org](http://www.ArapaSOURCE.org)

**Advisory**
• **News release:** Social workers among the ‘essential’, continue services amid stay-at-home order

• **FRAUD ALERT:** USDA warns of scams targeting SNAP recipients – Please advise clients to be on the lookout for potential scammers using the COVID-19 situation to steal personal information from SNAP participants. USDA is issuing this warning after receiving reports of several possible SNAP fraud attempts.

• **SAVIO** – for child protection - With a move to more telehealth and less driving we have immediate openings to serve TST, Life Skills and CP-CBS cases. Please consider us for services, we are ready to support as many families as possible during this challenging time!

• **CAPS** – Community Liaison positions including Developmental Pathways, AMHL, CASA, Adoption Exchange Family Navigator, Shiloh Chafee, Tri-County Nurse. Where will they be working? FIND OUT HERE

• **Youth Advocates Program, Inc. (YAP):** Coronavirus Contingency Plan March 2020

• **Driven By Our Ambitions (DBOA):** Operating with added safety precautions. Screening clients. Face-to-face meetings ongoing and accepting additional referrals. Daniel Sampson 303-514-6205.

• **Southern Peaks Regional Treatment Center:** Coronavirus prevention and response

• **CBR YouthConnect:** Maintain normal contact with youth/families under guidelines.

• **Catholic Charities:** In weekly updates this week we will be sharing that at this time we are calling clients ahead of appointment times to assess for illness in the home. We will be asking clients if they have symptoms before we attend. If the household has symptoms we may offer telehealth session when appropriate and are working to build our capacity to offer video therapy options (this may pose a challenge with play therapy and cpp). We also may cancel appointments when there are symptoms in the house. This is our response at this time and it may change as circumstances may change. Also if our clinicians exhibit symptoms they too will not be able to conduct in person sessions.

• **STRIDE** – As of March 25, announced today the expansion of its telehealth services for both established and new patients seeking care. [https://stridechc.org/telehealth-services/](https://stridechc.org/telehealth-services/). As a Community Health Center, STRIDE addresses the need for affordable and accessible medical, behavioral health, and dental care among low-income, uninsured, and underserved populations residing outside the city and county of Denver. Read the [news release](https://stridechc.org/telehealth-services/).
  o Community Health Center offering COVID-19 testing at the following health centers:
  - For who, costs and phone number
    - STRIDE CHC- Jeffco Family Health Services Center
      Mon – Fri: 8am – 5pm; Sat: 8am – 1:30pm
      7495 W 29th Ave., Wheat Ridge, CO 80033

    - STRIDE CHC- North Aurora Family Health Services Center
      Mon – Fri: 8am – 5pm; Sat: 8am – 1:30pm
      3292 Peoria St., Aurora, CO 80010

    - STRIDE CHC – South Aurora Family Health Services Center
      Mon – Fri: 8am – 4pm; Sat: 8am – 1:30pm
      15132 E Hampden Ave, Suite G Aurora, CO 80014

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**Cancelations**

• **Cancelation:** One Place at SungateKids on April 2 is canceled but will hold the Aurora One Place drive-thru at the Aurora Public Library. [See flyer](https://www.sungatekids.org/news)

• **Cancelation:** Royal Family KIDS Camp 2020 starting on May 25 has been canceled.

• **Cancelation:** External CCCAP Training Class on April 13. Moved to June 2020

• **Cancelation:** Arapahoe County Human Services workshops and classes for clients are canceled until further notice. This includes Mediations and Legal Clinics.

• **Cancelation:** Internal-2Gen Leadership meetings with Rox has been canceled until further notice.
Closures

- **Closure:** [Children’s Wellness Center of Colorado (CWCC)](https://www.childrenswellness.org), as of March 23 - We wanted to update you that we’ve decided to close CWCC offices starting today. We’ll continue to provide Tele-health to our clients, but they won’t be coming to our office. With that said, Christine and I have decided to hold off on having kids/youth come in for trauma assessments during this time as well. We fully intend to complete what we can (interviews, prep/writing) until we can complete the assessment day. I’m not sure if you all would like to pause on sending us more, but we’re okay either way. We’re happy to work on those assigned and will be diligent to complete all assessments as soon as we’re open. Read [CWCC Procedures for Sessions during COVID-19](https://www.childrenswellness.org/)

- **Closure:** [JC’ Journey Group](https://www.jcjourney.com), group home for girls has been in motion to close as they had provided a 30 day notice, but in light of the COVID-19 outbreak, staff will not be able to provide services from now on.

- **Closure:** [The Juvenile Assessment Center](https://www.juvenileassessment.org), As of March 15, to suspend all non-detention eligible transports and preventative assessments within the Juvenile Assessment Center as of 10PM on 03/15/20, given the current state of our community in response to COVID-19. We anticipate this closure through the end of March 2020, however please know we will continue monitoring this situation very closely and will plan to resume normal operations as soon as we are safely able to. See full letter.

- **Closure:** [Developmental Pathways](https://www.developmentalpathways.org), as of 3/17/2020, all offices will be closed to the public until further notice. If you need to contact us, please call the main line at 303-360-6600. See [DP closure info and resources](https://www.developmentalpathways.org/).

- **Closure:** [The 18th Judicial District Colorado Youth Detention Continuum](https://www.courtinfo.co) (CYDC) Programs will close its offices effective March 17, 2020 until further notice. [18th Judicial District CYDC directory](https://www.courtinfo.co/).

- **Closure:** [The 18th Judicial District Court](https://www.courtinfo.co/)
  - Division 406 in Arapahoe County and Division E in Douglas County are closed through April 30. Per magistrate Larson, we will ask the emergency coverage judges in Douglas and Arapahoe to have any in custodies picked up on our warrants to be set over to Thursday June 18 at 8:30am at Arapahoe and Friday June 19 at 8:30a in Douglas. I will continue to do what I can on orders in JPOD. We have been asked by our administration to suspend mediations as well thru April 30 at this time so I’ll let our mediators know.
  
  - Arapahoe County Courthouse in Littleton: Pursuant to Chief Judge Order 20-02, the Arapahoe County Courthouse located at 1790 West Littleton Boulevard, Littleton, Colorado, will be [closed to the public](https://www.courtinfo.co/) effective March 19, 2020 through April 3, 2020. All public safety matters meeting the criteria set forth in section (5) below should be directed to the Arapahoe County Justice Center located at 7325 South Potomac Street, Centennial, Colorado.
  
  - Click here to see the complete [Amended Chief Judge Order Regarding Court Operations Under COVID-19 Advisory](https://www.courtinfo.co/) that includes changes to operations, jury calls, mandatory continuance, public safety matters and more.

- **Closure:** As of March 16, [Aurora Housing Authority](https://www.aurorahousing.org/) is closed until further notice. Case management will be done by phone and/or email. The only exception is when a participant is leasing up and preparing to be housed and then only if that participant is not showing any signs of being sick. No new referrals are being accepted from any program at this time. If you have any questions or concerns, please contact: Steve Blackstock, Lead Family Advocate ([sblackstock@aurorahousing.org](mailto:sblackstock@aurorahousing.org)) or Melinda Townsend Dep.ED for Housing and Family Services ([mtownsend@aurorahousing.org](mailto:mtownsend@aurorahousing.org)).

- **Closure:** As of March 16, [Sungate Kids](https://www.sungatekids.org/) announced that for at least the coming week:
  - 1. We have suspended all forensic interviews; we will assess further closure throughout the week, and will assess emergency services on a case-by-case basis. We are considering our options for remote services - we know this is less than ideal, but these are extraordinary times, calling for extraordinary measures.
  - 2. We have suspended our Therapeutic Support Groups, at least until May, when we will reassess the situation. We are in constant contact with the families we serve. We are still providing emergency therapeutic services but are doing so in a way that is safe for both clients and clinicians. We are careful to screen all clients before scheduling them for services onsite.
Temporary service changes

- **Temporary service change: Arapahoe County Early Childhood Council (ACECC)** – As of March 26, ACECC is still accepting referrals to PSSF, but relying mostly on phone and email communication with families. Screening families with questions similar to ACDHS.
  - **Child Care Navigator**: Our child care navigator helps match families with a local program that meets their needs. Email Anissa Brockopp directly at anissa@acecc.org or send families to www.acecc.org/child-care-navigator
  - **Parents as Teachers Home Visitation program (now virtual)**: PAT is for families with kids birth to kindergarten and helps parents understand child development and school readiness. Perfect for families who don’t know what to do with their kids all day now. Email Madelene Williams directly at madelene@acecc.org or send families to www.acecc.org/parents-as-teachers
  - **SafeCare Home Visitation (now virtual)**: SafeCare walks families through health, safety, and parent-child interactions. You can refer a family through your county portal and contact Angelica Fox for questions at angelica@acecc.org

- **Temporary service change: The Cornerstone Program** – parent meetings, support group meetings and additional group events have been suspended at this time. Group size has gone from 50 people to 10 people. [The Cornerstone Program COVID-19 response update](https://www.acecc.org/pdf/20200319-update-cornerstone-covid19.pdf)

- **Temporary service change: Fingerprinting** – as of March 20, both Identigo and Colorado Fingerprinting that they are maintaining operations with some locations closing but not all. Colorado Fingerprinting confirmed 3 locations in the Denver Metro area that have no plans to close.

- **Temporary service change: Savio** – as of March 19, Staff will call ahead prior to every home visit to determine if a member of the household is ill or has a fever. If they do, the home visit will not occur. However, we will find an alternative way to provide our intervention by phone or other telehealth method. Meetings will be held via teleconference or video whenever possible and we will be in communication with the assigned caseworker, supervisor and/or administrator of cases if there are any unique circumstances that you should be made aware of.

- **Temporary service change: Catholic Charities**, as March 18, we have stopped in person therapy sessions. We have triaged all our families and we have two families we are going to make exceptions for given the high need and concern for stability. All other families we are working to be ready to go with a telehealth option by the beginning of next week so we are working to schedule those by the end of this week.

- **Temporary service change: National Institute for Change** - we are holding services this week but excusing people who do not feel comfortable attending. We are planning to move the majority of services to Zoom next with limited face-to-face time available for people without the necessary technology and high risk clients.

- **Temporary service change: The Juvenile Court** will only be hearing Temporary Custody Hearings and Detention Hearings (we are waiting on their decision for Initial Hearings) moving forward through April 3rd. If you have a case that is set between now and April 3rd that hearing will not take place. The assigned attorney on your case will be in contact to discuss the options for each case. Some cases maybe able to have a stipulation to move it forward while other cases will have to be reset to a future date.

  **If you need a Verbal Removal Order please continue to follow the after-hours procedure. Please make sure to copy the HS Legal Profile email on your requests so we can begin work on the Petition.**

- **Temporary service change: The HOPE Initiative**, as of March 18 - For now, our protocol has been to continue home visits as long as the client and the parent educator are not displaying any symptoms. We are contacting clients to confirm there are no symptoms in advance. When home visits cannot take place, phone visits are being conducted. Some visits have been conducted outside when possible to ensure social distancing. When phone visits are conducted they are taking place several times per week. In addition to following up on areas we are working on together, this also allows us to monitor and reinforce clients to use Universal Precautions. We are also following up on clients need for supplies and food. The possibility of video conferencing with clients is also being explored in anticipation that a recommendation is made to shelter in place.

- **Temporary service change: Maple Star (Pathways)** as of March 18 - child safety contacts only will be completed via telehealth or telephonic communications and using HIPAA compliant WebEx services whenever possible. We are going to be employing telephonic contact where technology on the client’s end to facilitate video is not available. Maple Star is also no longer providing transportation as a part of any of our services.

- **Temporary service change: Tri-County Health Department**, please continue sending referrals. TCHD home visitation and care coordination programs, including the Nurse Support Program, are offering new and ongoing clients telehealth services aimed at practicing CDC guidelines for social distancing. We anticipate that the majority of our services will be completed
using TCHD’s HIPAA compliant technology which can allow us to have visual and audio contact to complete our assessments.

- **Temporary service change:** As of March 16, **Aurora Mental Health Center (AUMHC)** and **Asian Pacific Development Center (APDC)** new info:
  - Please continue to send referrals via ICM and or Signal
  - Please feel free to call or email me (303-636-1840, brittanyhines@aumhc.org) with any questions regarding client care or how to get clients connected to Aurora Mental Health. I will be working remotely but my desk phone will be forwarded to my cell phone
  - Our walk-in center is closed, however all of our clinicians are doing assessments and screenings via teletherapy and phone
  - I am available to outreach clients and schedule appointments for assessments and screenings. I will also continue to do assessments and screenings myself
  - Currently, we are receiving verbal consent for treatment as we are not able to have clients fill out paperwork since we are not meeting with them face to face. If you know you are going to be making a referral to Aurora Mental Health, it would be helpful to have clients sign ROI’s for us when you meet with them. You are welcome to contact me if you are unsure who to send the ROI’s to or you can send it to me directly.
  - For substance use appointments, clients can still call 303-923-6929 option 4 to schedule appointments
  - Since our walk-in center is closed, clients can call 303-617-2300 to schedule a screening or assessment for all other services
  - We know teletherapy and phone sessions are not ideal. Please let us know if clients do not have access to a phone or computer or if you are running into other barriers that we can try to help you problem solve.

- **Temporary service change:** As of March 16, **Connections for Kids Clinic** will suspend visits for NEW and RETURNING children and youth with the following caveats:
  - Any patient currently scheduled for an CFKC appointment will be seen in the previously scheduled appointment;
  - We will continue to schedule WELL VISITS (physicals) for CFKC infants and children 2 years of age and younger;
Our primary focus will be on screening, treating and advising all patients with acute concerns (SICK VISITS). Any CFKC patient(s) in need of care can schedule a SICK VISIT as needed. However, we ask caregivers first contact the Denver Health Nurse Line – available 24 hours a day at 303-739-1211 – before seeking care.

- **Temporary service change:** To reach the on-call judge for verbal orders for removals of children - Judge Martinez will be the primary Afterhours Duty Judicial Officer this week, and Judge Volz will be the alternate. Please remember that the duty phone number is **303-961-3412. If you are unable to reach the duty Judge on the duty phone number, please contact Central Control at 720-874-3511.** The general number to contact the on-call DA after-hours is **720-733-4547.** The on-call homicide DA is available through dispatch. The following special units within the DA’s Office can be reached directly: Domestic Violence Unit at 720-874-8648; Special Victim Unit at 303-921-7489; Vehicular Homicide 720-874-8695. If you are unable to reach a DA, please contact Chief Deputy DA Clinton McKinzie at 303-210-7709. All of these numbers can also be contacted via ACSO or DCSO dispatch.

- **Temporary service change:** **Tennyson Center for Children** will be going to distance learning for day treatment, developing an online learning platform for students, educational services for residential services will continue.
  1. We will continue to provide all services for RCCF clients.
    a. However, we will be shifting to providing telehealth for family therapy sessions for at minimum the next 3 weeks.
    b. All Staffings, IEP meetings, and other professional meetings will be conducted using a video conferencing platform or by phone
    c. We are aiming to limit the number of guests who are entering and exiting our facilities, and are taking the recommendations connected to social distancing very seriously.
    d. We feel that the health, wellbeing and safety of children, families, and staff are essential
  2. For residential clients- we are going to really focus on limiting the number of people on campus and taking social distancing very seriously. As much as this will be a challenge, we are going to temporarily suspend a majority of passes (both on campus and off)
Again, we are aiming to limit the number of guests who are entering and exiting our facilities, and are taking the recommendations connected to social distancing very seriously.

**Signs, brochures etc.**

- **Printable:** [Quick Guide to Food, Housing and Supportive Services](#)
- **Building signs for public information:**
  - [Colorado PEAK resources](#)
  - [Human Services benefits](#)
  - [Helpful phone numbers](#)
  - [Food bank](#)